

Failed to access IIS metabase

ENVIRONMENT

Win XP Pro (or Virtual server)

PROBLEM

On trying to load the web page ie localhost/calltrak/logon.aspx

The message

Failed to access IIS metabase

The process account used to run ASP.NET must have read access to the IIS metabase (eg IIS://servername/W3SVC). For information on modifying metabase permissions, please see <http://support.microsoft.com/?kbid=267904>

SOLUTION:

Go to the Microsoft.NET (ASP.NET) directory at the cmd prompt ... eg.

```
C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727
```

then run

```
aspnet_regiis -i
```

This will set permissions and fix the above problem

FULL DETAILS

1. Unregister all the versions of ASP.NET with command (cmd prompt)

```
C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727\aspnet_regiis -ua
```

2. Delete the ASPNET account from “Local Users and Group – Users”

3. Then register ASP.NET 2.0 with IIS using (cmd prompt)

```
C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727\aspnet_regiis -i
```

4. Give permission to the ASPNET account using

```
C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727\aspnet_regiis -ga  
machinename\ASPNET
```

5. Reset the IIS and that will resolve the issue