Installer unexpected error code 2869

Error message

When trying to install the Calltrak collector/coster/scheduler services, the following error message may appear

The installer has encountered an unexpected error installing this package. This may indicate a problem with this package. The error code is 2869

Operating Systems

Windows Server 2008

Solution

These are the steps to solve the above mentioned problems:

1) Copy the .MSI file to the root directory of your main hard drive (i.e. C:\).

2) Open Windows Notepad.

3) Copy this text into windows notepad:

msiexec /i C:\program_name.msi

(You can write the total path of your .msi file in the system, after msiexec /i.)

4) Replace the text "program_name" in the code that you copied with the actual name of the   .MSI file .

5) Click File -> Save As...

Instead of saving it as a .txt file, change the file name to installer.bat.

Save the file to your desktop.

6) On your desktop, right click on the file and select Run as Administrator.

This will run the .msi file properly to install the application in the system.

Thanks

Eliza

Cheers, Eliza

This information was sourced from the following link.

http://social.msdn.microsoft.com/Forums/en-US/winformssetup/thread/798f637a-b15e-4dc7-9f24-c0cb3fe57893

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