

## **The page cannot be found – HTTP Error 404 – File or directory not found**

### **ENVIRONMENT**

Win Server 2003

### **PROBLEM**

On trying to load the web page ie localhost/calltrak/logon.aspx

The message below appears

*The page cannot be found*

*The page you are looking for might have been removed, had it's name changed, or  
Is temporarily unavailable*

...

*HTTP Error 404 – File or directory not found.  
Internet Information Services (IIS)*

### **SOLUTION:**

This error is caused by Windows Server not having ASP.NET enabled by default. To solve,

System Administration > Internet Information Services

Click Web Service Extensions

Then highlight ASP.NET v2.0.50727 and click on the Allow button